

2026-2027

LEARNING & DEVELOPMENT OPEN PROGRAMS



30 YEARS OF
CeDR
GROWING
MINDS,
GROWING
OPPORTUNITIES



2026-2027 LEARNING & DEVELOPMENT OPEN PROGRAMS



| | PROGRAM FEE | LEVEL NE E/S FLM M/SLM | 2026 | | | | | | | | | | 2027 | | | |
|--|---|---------------------------|-------|-------|-------|-------|-------|-------|-----|-------|-------|-------|-------|-------|-------|--|
| | | | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | | |
| PERSONAL DEVELOPMENT | Best of Me: Inculcating a Positive Working Attitude for Quality Performance | RM900.00 | ▲▲▲ | 14-15 | | | | 21-22 | | | | | 14-15 | | 15-16 | |
| | New Better Mental Health and Wellbeing at the Workplace | RM650.00 | ▲▲▲ | | | 21-22 | | | | 16-17 | | | | 18-19 | | |
| | New Emotional Intelligence at the Workplace | RM900.00 | ▲▲▲ | | 11-12 | | | | | 15-16 | | | | 18-19 | | |
| | New Personal Productivity and Resilient Strategies | RM650.00 | ▲▲▲ | 20 | | | 19 | | | | 9 | | | | 7 | |
| | Digital Age Mindset: Cultivating Positivity and Growth | RM950.00 | ▲▲▲▲ | | | 7-8 | | | | 10-11 | | | | 15-16 | | |
| BEST SELLER Time Management and Personal Development | RM900.00 | ▲▲▲ | 18-19 | | | | 29-30 | | | | | 20-21 | | | | |
| COMMUNICATION | New PITCH Perfect Presentations: Powerful, Impactful Techniques to Captivate your audience | RM1,250.00 | ▲▲▲▲ | | 15-16 | | | | 5-6 | | | | | 25-26 | | |
| | BEST SELLER Result Driven Communication and Influencing Skills | RM1,150.00 | ▲▲▲ | | | 15-16 | | | | 10-11 | | | 22-23 | | | |
| | BEST SELLER Interpersonal Skills and Assertive Communication | RM1,150.00 | ▲▲▲ | | 29-30 | | | 1-2 | | | 14-15 | | | | 12-13 | |
| | New Business Presentation: Step Up & Speak | RM1,250.00 | ▲▲▲▲ | | | | 13-14 | | | | | | 18-19 | | | |
| | New Leveraging AI in Business Writing | RM1,250.00 | ▲▲▲▲ | 21-22 | | | | | | 27-28 | | | | 18-19 | | |
| | BEST SELLER Negotiation and Influencing Skills for Better Results | RM1,250.00 | ▲▲▲▲ | | | 6-7 | | | | | 7-8 | | | | | |
| | New Cross Cultural Communication Skills for Executives | RM980.00 | ▲▲▲ | | | | | 17-18 | | | | | 27-28 | | 26-27 | |
| BEST SELLER W.I.S.E (Write Impactfully and Speak Effectively) | RM980.00 | ▲▲▲ | 11-12 | | | 5-6 | | | | 24-25 | | | | 30-31 | | |
| CREATIVITY & INNOVATION | New Practical Mind Mapping Skills and Applications | RM1,250.00 | ▲▲▲▲ | | 3-4 | | | | 1-2 | | | | 25-26 | | | |
| | BEST SELLER Critical Problem Solving and Decision Making Skills | RM1,150.00 | ▲▲▲ | | | | 3-4 | | | | 17-18 | | | 8-9 | | |
| | Problem Solving & Thinking Out of the Box | RM1,150.00 | ▲▲▲ | 25-26 | | | | 14-15 | | | | | 11-12 | | | |
| | Decide with the Big Picture | RM1,250.00 | ▲▲▲▲ | | | 30-31 | | | | 23-24 | | | | 24-25 | | |
| | Innovating with Design Thinking | RM1,250.00 | ▲▲▲▲ | | 25-26 | | | | | | 1-2 | | | | 28-29 | |
| | BEST SELLER Lateral Thinking Skills for Managers & Leaders: Developing Breakthrough in Creativity and Innovation | RM1,400.00 | ▲▲▲▲ | 14-15 | | | | 24-25 | | | | | 13-14 | | | |
| SUPERVISORY & WORKPLACE MANAGEMENT | BEST SELLER 7 Leadership Skills of Highly Effective Supervisors | RM900.00 | ▲▲▲ | | | 15-16 | | | 5-6 | | | | 22-23 | | | |
| | BEST SELLER Leading and Communicating with Your Team | RM900.00 | ▲▲▲ | | 3-4 | | | 21-22 | | | | 14-15 | | | | |
| | New Effective Supervisory Skills | RM880.00 | ▲▲▲ | 13-14 | | | | | | 13-14 | | | | 29-30 | | |
| | New Budaya Kerja Cemerlang | RM880.00 | ▲▲▲ | | 29-30 | | | | | | 2-3 | | | | 7-8 | |
| | Performance Improvement and Motivation | RM900.00 | ▲▲▲ | | | | 13-14 | | | | 9-10 | | | | | |
| | BEST SELLER Essential Manufacturing Supervisory Skills | RM880.00 | ▲▲▲ | | | 13-14 | | | | | 12-13 | | | 22-23 | | |
| Leadership Skills for Productivity Improvement | RM880.00 | ▲▲▲ | | 18-19 | | | 9-10 | | | | | 12-13 | | | | |



NEW PROGRAMS



BEST SELLER

PROGRAM FEE

LEVEL
NE E/S FLM M/SLM

2026

2027

MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR

| Category | Program Name | Program Fee | LEVEL | | | | 2026 | | | | | | 2027 | | | | |
|---|--|-------------|-------|-----|-----|-------|-------|-------|-------|-------|-------|-------|------|-------|-------|-------|-------|
| | | | NE | E/S | FLM | M/SLM | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR |
| MANAGING PEOPLE PERFORMANCE | New The End to End Guide to Conducting Domestic Inquiry | RM1,250.00 | ▲ | ▲ | ▲ | | 11-12 | | | | 8-9 | | | | | 30-31 | |
| | New Employer's and Employee's Rights in Malaysian Employment Law and Industrial Relations | RM1,250.00 | ▲ | ▲ | ▲ | | | | 26-27 | | | 3-4 | | | | | 1-2 |
| | Mastering Workplace Relationships: Handling Difficult People and Conflicts | RM1,150.00 | ▲ | ▲ | ▲ | | 23-24 | | | | 17-18 | | | | | | 14-15 |
| | Recruitment Interviews Techniques | RM1,150.00 | ▲ | ▲ | ▲ | | | | 13-14 | | | 9-10 | | | | | |
| | Building Your Coaching and Mentoring Skills | RM1,150.00 | ▲ | ▲ | ▲ | | | 23-24 | | | 21-22 | | | | 17-18 | | |
| | New Coaching for Performance | RM1,150.00 | ▲ | ▲ | ▲ | 11-12 | | | | 9-10 | | | | 12-13 | | | |
| MANAGEMENT & LEADERSHIP | BEST SELLER Essential Skills for New Managers | RM1,150.00 | ▲ | ▲ | ▲ | | | 14-15 | | | 26-27 | | | | | 29-30 | |
| | BEST SELLER Leadership Skills for Managers - 7 Key Tools for New Leaders | RM1,400.00 | ▲ | ▲ | ▲ | | | | 13-14 | | | 14-15 | | | | | 27-28 |
| | New Engaging Your Team through Story telling | RM1,150.00 | ▲ | ▲ | ▲ | 21-22 | | | | 17-18 | | | | 19-20 | | | |
| | New Agile Leadership | RM1,400.00 | ▲ | ▲ | ▲ | | 10-11 | | | | 28-29 | | | | 16-17 | | |
| | Situational Leadership | RM1,250.00 | ▲ | ▲ | ▲ | | | 15-16 | | | 18-19 | | | | | | 19-20 |
| | New Leading Inclusive Team | RM1,150.00 | ▲ | ▲ | ▲ | 18-19 | | | | 8-9 | | | | 11-12 | | | |
| | New Leadership Alignment Building Clarity, Trust, and Empowerment | RM1,250.00 | ▲ | ▲ | ▲ | | | 7-8 | | | 10-11 | | | | | 15-16 | |
| | Being a Highly Effective Thinking Leader | RM1,400.00 | ▲ | ▲ | ▲ | | | | 13-14 | | | 14-15 | | | | | 1-2 |
| | Building High Performance Team | RM1,250.00 | ▲ | ▲ | ▲ | | 3-4 | | | | 5-6 | | | | 17-18 | | |
| New Winning Leadership Stakeholder Engagement | RM1,400.00 | ▲ | ▲ | ▲ | | 11-12 | | | | 26-27 | | | | | 3-4 | | |
| FINANCE MANAGEMENT, SUPPLY CHAIN MANAGEMENT | BEST SELLER Finance for non-Financial Managers & Executives | RM1,100.00 | ▲ | ▲ | ▲ | | | 6-7 | | | 9-10 | | | | | 29-30 | |
| | New Financial Statement Reading and Analysis for Better Decision Making, Red Flag & Fraud Identifications | RM700.00 | ▲ | ▲ | ▲ | 19-20 | | | | 24-25 | | | | 20-21 | | | |
| | New Effective Customers Credit Risk Evaluation & Debt Collection Planning Strategies | RM1,100.00 | ▲ | ▲ | ▲ | | | | 27-28 | | | 17-18 | | | | | 14-15 |
| | New Effective Total Logistics Management | RM1,450.00 | ▲ | ▲ | ▲ | | 4-5 | | | | 1-2 | | | 18-19 | | | |
| | New Inventory Planning and Control | RM1,450.00 | ▲ | ▲ | ▲ | 19-20 | | | | 28-29 | | | | | 25-26 | | |
| | Advance Procurement Strategy & Procurement Cost Reduction Techniques | RM1,550.00 | ▲ | ▲ | ▲ | | | 21-22 | | | 19-20 | | | | | 30-31 | |
| CUSTOMER RELATIONS, DIGITAL MARKETING AND SALES | The 4C's of Customer Service "Concern, Confidence, Competence, Communication" | RM950.00 | ▲ | ▲ | ▲ | | 18-19 | | | | 16-17 | | | | | | 12-13 |
| | Effective Sales Negotiations | RM980.00 | ▲ | ▲ | ▲ | 18-19 | | | | | 22-23 | | | | | 1-2 | |
| | New Building High-Impact Frontline Customer Service Skills | RM950.00 | ▲ | ▲ | ▲ | | | 6-7 | | | | 2-3 | | | | | |
| | New Selling Made Easy | RM950.00 | ▲ | ▲ | ▲ | | 9-10 | | | 14-15 | | | | 7-8 | | | |
| | Key Account Relationship Management | RM980.00 | ▲ | ▲ | ▲ | | | | 3-4 | | 23-24 | | | | 25-26 | | |
| | New Future Ready with AI - Leadership Readiness, Decision Support & Governance | RM1,250.00 | ▲ | ▲ | ▲ | 13-14 | | | | | 13-14 | | | | | 24-25 | |
| | New Digital Mindset - Improving Digital Literacy | RM1,150.00 | ▲ | ▲ | ▲ | | | 30-31 | | | 26-27 | | | | | | 19-20 |
| Future Ready with AI - Navigating the New Era of Smart Workplaces | RM1,150.00 | ▲ | ▲ | ▲ | | | | 19-20 | | | 2-3 | | | | | 12-13 | |
| QUALITY AND PROJECT MANAGEMENT | 5S Approach to Quality Environment and Productivity | RM980.00 | ▲ | ▲ | ▲ | | 21-22 | | | 17-18 | | | | 19-20 | | | 29-30 |
| | Risk Management Tool and Techniques | RM1,150.00 | ▲ | ▲ | ▲ | | | 29-30 | | | 7-8 | | | | 30-31 | | |
| | New Service Quality & Productivity Improvement | RM1,150.00 | ▲ | ▲ | ▲ | | | | 20-21 | | 16-17 | | | | 16-17 | | |
| | BEST SELLER Fundamentals of Project Management | RM1,150.00 | ▲ | ▲ | ▲ | | | 22-23 | | | 15-16 | | | 11-12 | | | 12-13 |
| | Introduction to Lean Thinking and Practise | RM1,150.00 | ▲ | ▲ | ▲ | | | 27-28 | | | 23-24 | | | | 25-26 | | |
| | 7 Management and Planning Tools | RM980.00 | ▲ | ▲ | ▲ | | 15-16 | | | 1-2 | | | | | 15-16 | | |
| | New Understanding and Implementing 6S | RM980.00 | ▲ | ▲ | ▲ | 19-20 | | | 13-14 | | | 8-9 | | | | | 26-27 |

New NEW PROGRAMS

BEST SELLER BEST SELLER

| | PROGRAM FEE | LEVEL NE E/S FLM M/SLM | 2026 | | | | | | | | | | | | 2027 | | | |
|--|--|---------------------------|------|-------|-------|-------|-------|-------|-------|-------|-------|-----|-------|-------|-------|-------|--|--|
| | | | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | | | | |
| STRATEGIC MANAGEMENT & COMPLIANCE | New Strategic Thinking and Planning | RM1,350.00 | ▶▶▶ | | | 7-8 | | | | | | 3-4 | | | | 13-14 | | |
| | New Change Management Fundamentals | RM1,350.00 | ▶▶▶ | 11-12 | | | | 24-25 | | | | | 7-8 | | | | | |
| | New Anti-Bribery & Corruption (Personal & Corporate Liability) – Design, Implementation & Execution | RM1,150.00 | ▶▶▶ | | | | 27-28 | | | 16-17 | | | | 25-26 | | | | |
| | Sustainability Practise in The Workplace | RM1,250.00 | ▶▶▶ | | 29-30 | | | | 29-30 | | | | 28-29 | | | | | |
| | ESG Awareness for Employees | RM700.00 | ▶▶▶ | | | 21-22 | | | | 11-12 | | | | 29-30 | | | | |
| | Developing Organisation Agility | RM1,400.00 | ▶▶▶ | | | | 13-14 | | | | 17-18 | | | | 29-30 | | | |
| | Diversity & Inclusion in the Workplace | RM1,150.00 | ▶▶▶ | 18-19 | | | | | 8-9 | | | | 11-12 | | | | | |

| OCCUPATIONAL AND WORKPLACE SAFETY | BEST SELLER Basic Occupational First Aid, CPR & AED | | ▶▶▶ | | | | | | | | | | | | | |
|--|--|-----|-----|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | New Basic Fire Safety & Emergency Plan | | ▶▶▶ | | | | | | | | | | | | | |
| | New Occupational Safety and Health (OSH) Awareness in the workplace | | ▶▶▶ | | | | | | | | | | | | | |
| | Maintenance Safety and Inspection | | ▶▶▶ | | | | | | | | | | | | | |
| | New Occupational Safety and Health Workplace Audit (OSHWA) | | ▶▶▶ | | | | | | | | | | | | | |
| | Workplace Incident / Accident Prevention Training | | ▶▶▶ | | | | | | | | | | | | | |
| | New Ergonomic & Manual Handling Awareness | | ▶▶▶ | | | | | | | | | | | | | |
| Scheduled Waste Management Training | | ▶▶▶ | | | | | | | | | | | | | | |

Our OSH and Workplace Safety offering are available exclusively on an in-house basis. The offerings are not limited to the programmes listed in this calendar. Additional programmes can be made available and tailored to meet your organization’s specific needs.

| CERTIFICATIONS | AUSTRALIAN ACCREDITED PROGRAMS | | PROGRAM FEE | |
|-----------------------|---|--|-------------|--|
| | • Face to Face Learning TAE40122 AUSTRALIA CERTIFICATE IV IN TRAINING AND ASSESSMENT | | AUD3900 | Please contact us for further details. |
| | • Per Cluster (4 Clusters to the Full Certificate IV TAE40122) | | AUD975 | |

| | PROGRAM FEE | 2026 | | | | | | | | | | | | 2027 | | | |
|--|-------------|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|------|--|--|--|
| | | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | | | | |
| • HRD CORP Train the Trainer (TTT) Certification Program | RM2,684.00 | 11-15 | 22-26 | 13-17 | 17-21 | 21-25 | 19-23 | 16-20 | 14-18 | 11-15 | 15-19 | 22-26 | 19-23 | | | | |
| • Evaluation on the Effectiveness of Training Program (EET) - 3 Days | RM1,200.00 | 11-13 | | | | 21-23 | | | | 18-20 | | | | | | | |
| • On the Job Training - 2 Days | RM1,200.00 | | | 8-9 | | | 13-14 | | | | 22-23 | | | | | | |
| • Workplace Competency Assessor - 2 Days | RM1,200.00 | | | | 3-4 | | | 17-18 | | | | 24-25 | | | | | |
| • Facilitation Skills - 2 Days | RM1,200.00 | 18-19 | | | 27-28 | | | | 5-6 | | | | | | | | |
| • Creative Training Techniques and Applications - 2 Days | RM2,500.00 | | 25-26 | | | | 19-20 | | | | | 29-30 | | | | | |
| • StrongSuits FaCTr (Facilitator Certification Training) - 3 Days | RM3,870.00 | | 8-10 | | | | | 23-25 | | | | | 26-28 | | | | |
| • Training Tips and Tricks - In-House - 3 Days | In- House | These programs are available exclusively on an in-house basis, and can be tailored to meet your organization’s specific needs. | | | | | | | | | | | | | | | |
| • Competency-Based Operational Training System (CBOTS) | In- House | | | | | | | | | | | | | | | | |

- The program fee is subject to 8% service tax. Group discount available.
- CeDR reserves the right to cancel, postpone or alter the advertised program at any time due to unforeseen circumstances.
- These programs are available in an in-house format; either via face-to-face or facilitator-led online sessions.
- All information in this calendar is current and correct at the point of printing. For the latest updates, please visit our website at www.cedr.com.my

YOUR PARTNER IN GROWTH

Skills for the modern workplace.
Results for the bottom line via:



Strategic Consultation

Identifying critical gaps and building a clear roadmap for success.



Online Bite-sized Learning

Delivering quick insights for immediate application.



Trainer Development

Providing the tools for both new and experienced subject matter experts to facilitate effective knowledge sharing.



Supervisory Excellence


Equipping supervisors with the core capabilities to manage people and drive growth.



CORPORATE CONSULTING
198501004328 (136767-V)

CeDR CORPORATE CONSULTING SDN BHD

No. 15, Jalan Pekan Baru, 30A/ KU 1, Bandar Klang,
41050 Klang, Selangor Darul Ehsan.

 +603 3344 7310

 lgrouplearning@cedr.com.my

 www.cedr.com.my

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**COMPETENCY
DEVELOPMENT
IS ALL WE DO.**